

# City of Mt. Shasta Municipal Water Utility

## Automated Meter Read (AMR) Opt-Out Agreement



The Automated Meter Reading Opt-Out Program ("Program") is available for Mt. Shasta water utility residential customers. This program allows for the removal of radio frequency (RF) emitting equipment used for purposes of collecting a meter read at a premise.

This Form is to be fully completed by Mt. Shasta municipal water utility residential property owners electing to Opt-Out of the city-wide Automatic Meter Read (AMR) system and choosing to have their respective water meter read manually on a semi-annual basis by City personnel at increased expense. Qualifying customers electing to participate in the City's Opt-Out Program will pay the monthly \$6 Opt-Out Service Fee in addition to their respective water utility's monthly water charge.

### **Cost**

- ✓ Prior to November 1, 2015, there is no setup charge. Customers will incur a \$6 monthly manual meter read service charge. The manual service charge covers the expense incurred by the water utility personnel to manually read the customer's meter compute and administrative staff time to manually calculate the bill.
- ✓ November 1, 2015, in addition to the \$6 Monthly Manual Meter Read Service Charge, there is a one-time, initial setup charge per residence of \$100 to cover the cost of changing and reconfiguring the water meters and AMR system. This setup charge is only to opt out of the AMR system, and is due upon submittal of this Agreement.

To elect participation in the Program, please complete all fields in the form below. Upon submission of this Agreement, Customer agrees to the terms and conditions of the agreement and Mt. Shasta Water Utility tariffs and rules and regulations, as amended from time to time. Please complete this form for each residence electing to participate in the Program.

### **Customer and Meter Information**

|                                 |                  |
|---------------------------------|------------------|
| Customer Name (Property Owner): | Service Address: |
|                                 |                  |
| Phone:                          | Email:           |
|                                 |                  |
| City Utility Account #:         |                  |
|                                 |                  |

Are there any meter access issues that we need to be aware of at the service address?

|  |
|--|
| If Yes, please describe (Please indicate if locked gate, dog, etc.): |
|  |
|  |

**Terms and Conditions**

I agree that I am a customer of record at the customer account number entered above. Further, I am indicating that I want to Opt-Out of Mt. Shasta Municipal Water Utilities' Automated Meter Reading Program and I am subject to the requirement to initial setup fee (after 11/1/15) and a meter read charge, which will be added to my monthly bill. By opting out, I understand that semi-annual readings could result in undetected water leaks and loss of water. As a result of participating in the Opt-Out Program, I understand that, should a tiered rate structure be implemented in the future, I will be responsible for payment of all metered water, including leaks.

By participating in the Opt-Out Program, I agree that, if future sewer rates are established based on wet weather water usage, my sewer rates would be based on citywide average consumption.

I agree that this Agreement is subject to and incorporates the rules, regulations, and rate schedules for utilities service on file with the Mt. Shasta Water Utility, as amended from time to time. Except as expressly provided herein, the terms and conditions of existing Contract(s) for utilities service and other Agreement(s), if any, between the Mt. Shasta Water Utility and the Customer shall remain in full force and effect. This Agreement will remain in effect until terminated by either party. Furthermore, I agree to adhere to requirements of the Program, including but not limited to, allowing access to obtain meter reads at my property and timely payment. Failure to adhere to these terms and conditions will result in removal from the Program and the installation of standard automated metering equipment, at customer's expense, at the premise.

**Account Owner and Property Owner Acknowledgement**

Account Owner Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Property Owner Name (if different): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Property Owner Address: \_\_\_\_\_

Property Owner Contact Number: \_\_\_\_\_

Please submit this completed form with the \$100 fee if applicable, to Mt. Shasta Municipal Water Utility 305 N. Mt. Shasta Blvd, Mt. Shasta CA 96067. For additional information about this program please contact us at (530) 926-7510. Please make checks payable to the City of Mt. Shasta.